

**Sele Medical Practice
Patient Reference Group
Notes of the meeting on
Wednesday 9 May 2018 at 4.00p.m.**

Present: Derek Bramley (DB), Bob Potter (BP) Jean Elphick (JE), Michael Elphick (ME), Eva Chesney (EC), Saima Mannan (AM), Anne Brooks (AB)

Apologies: Sheila Dance (SD), Joan McFarlane (JM), Stephen Prandle (SP), Jean Hensby (JH),

Apologies/welcome to any new members

Apologies as above.

Notes of the last meeting (Friday 23 February 2018)

These were agreed as a true record.

Practice update and Primary Care developments

Broad usage statistics for the Corbridge extended hours hub were presented to the group. The utilisation of appointments is increasing as the service becomes more well known. Some patients are asking specifically for hub appointments as they are conveniently timed.

Sele patients account for 11% of GP appointment usage, with other practices appearing to use the facility depending on proximity and list size.

The healthcare assistant appointments are also well used.

The practice is shortly to offer a small number of daily urgent slots for the 111 service to book directly. The confidentiality aspects of this are currently being worked through. This will

offer our patients an alternative to ringing the practice directly for an urgent, same day slot if required after triage.

The practice is currently working with DWP with a view to providing some bookable slots and some drop in sessions for those trying to get (back) to work.

Newsletters

Several suggestions were made for future content of newsletters including procedure costs as documented in the last minutes, drug costs, exemptions for prescription charges and some of the anomalies in this.

Details of health walks and park runs were also suggested.

Health Walks

A couple of health walks are currently being organised in conjunction with Active Northumberland which will be aimed at introducing patients to gentle guided walking which has been evidenced to provide both physical and mental health benefits.

Any other business

There was no other business

Date and time of next meeting: Friday 17 August at 10.30am