

**Sele Medical Practice
Patient Reference Group
Notes of the meeting on
Friday 14 February 2020 at 10.30am**

Present: Derek Bramley (DB), Bob Potter (BP), Stephen Prandle (SP), Bill Swann (BS), Anne Brooks (AB)

Apologies: Sheila Dance (SD), Joan McFarlane (JM), Jean Elphick (JE), Michael Elphick (ME)

Apologies/welcome to any new members

Bill Swann was welcomed to the group

Hafsa Mannan had given her apologies and her withdrawal from the group due to exam pressures. AB had given her thanks on behalf of the group.

Apologies as above.

Notes of the last meeting (Wednesday 13 November 2019)

These were agreed as a true record.

Practice Update

News from the CQC inspection was still awaited. Stephen and Derek were thanked for their contribution in meeting with the inspector. Group members wondered whether feedback about services from a patient perspective would be a more objective means of assessing practices.

Following on from this was a lively discussion about targets and funding with an acknowledgment that these are ever changing.

Newsletters

The contents of the Spring newsletter were shared with the group including information about Dr Frankel's absence.

Ideas were put forward for increasing the sign up for online services.

Any other business

AB to approach QEHS for interested student participants – done.

SP advised those present that there are governor vacancies at Northumbria Healthcare NHS for anyone interested in standing.

AB agreed to circulate this information to local managers for further publicity and awareness.

Future meeting dates:

Wednesday 13 May at 4.00pm

Friday 14 August at 10.30am

Wednesday 11 November at 4.00pm