

**Sele Medical Practice
Patient Reference Group
Friday 11 August 2017 at 11.00a.m.**

Present: Derek Bramley (DB), Stephen Prandle (SP), Bob Potter (BP)
Anne Brooks (AB), Dr Matt Walker (MW)

Apologies: Leanne Dotchin (LD), Jean Elphick (JE), Sheila Dance (SD),
Elizabeth Fish (EF), Joan McFarlane (JM), Jean Hensby (JH), Kerri
Tron(KT)

Apologies/welcome to any new members

Apologies as above.

LD had indicated that she would no longer be able to attend meetings
therefore clarification was being sought as to her ongoing input.

Notes of the last meeting (Wednesday 10 May 2017)

These were agreed as a true record.

Matters Arising

All matters would be covered by agenda items.

Practice Update

Covered by the item on Primary Care Development below.

National Patient Survey

The results of the survey were shared with the group and were
compared to the two closest practices, Corbridge and Burn Brae.

The practice results were very good overall, and also when compared to
the two other local practices and very encouraging for the practice team.

These results are available to the public at www.gp-patient.co.uk and all were encouraged to browse the available information.

229 surveys had been sent out to Sele patients in the first quarter of 2017 with 112 returned, a rate of 49%. The results were published in early July.

Primary Care Developments – Hub working/ACO

Voting is currently taking place regarding the Accountable Care Organisation (ACO). The idea behind the ACO is to unify all healthcare services in Northumberland and to ask Northumbria Healthcare Trust to take some responsibility in helping to manage the deficit.

Plans are progressing regarding the provision of extended hours on a hub type basis for Tynedale from October on a pilot basis.

Provision is planned for routine care to be offered from Corbridge Health Centre for practice nurse, GP and healthcare assistant appointments which may be booked by practice reception staff.

At present, individual practice extended hours will not be affected.

Advertisements for staff across all disciplines have recently been posted.

The key difference with this service is that the clinician should have access to patient's records in real time through a specialist software platform.

Any other business

There some discussion about the availability of transport from NSECH on discharge and also about ambulance response times.

**Next meeting:
Wednesday 8 November at 4pm**