
Sele News

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March 2025

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Welcome to the latest edition of our quarterly newsletter! We hope this message finds you well as we approach the new spring season. As always, our goal is to keep you informed about the latest updates and to share helpful reminders for you and your family. This month, we have important news regarding the Spring 2025 COVID-19 vaccination program, as well as updates from the practice.

Spring 2025 COVID-19 Vaccination Program

We are pleased to announce that planning for the Spring 2025 COVID-19 vaccination program is now underway. This program is being offered to individuals who are at higher risk of severe illness from COVID-19, including those aged 75 and over, individuals who are immunocompromised, and residents of care homes.

What You Need to Know:

- **Eligibility:** Patients who are eligible for the Spring booster will be contacted by the practice to book an appointment through 119.

- **When & Where:** Vaccination appointments will be arranged through the national booking service (119). Some clinics will take place here at Hexham Primary Care Centre, but the appointments must be booked through 119.
- **How to Book:** The booking system is due to open on the 25th of March 2025. If you're eligible, please contact the national booking service by calling **119** or using the 119 website.

The Hexham clinic dates are as follows:

Hexham Primary Care Centre:

Saturday 5th April: 9am – 5pm

Saturday 12th April: 9am – 5pm

Saturday 19th April: 9am – 5pm

Saturday 26th April: TBC

Hexham Mart:

Tuesday 15th April: 9am – 6pm

Housebound Patients

We ask that you keep us updated if you are newly housebound or are too unwell to leave your home. It is important we have the correct information for you so that we can offer home visits for vaccinations and/or GP visits if required.

Practice Updates

New Receptionist

We're pleased to introduce a new member of our reception team – Sheila Heffernan. Sheila will be training throughout March and April, building on her experience from other surgeries.

Recruitment to our Patient Group

We would like to invite more patients to join our patient group. There are currently six members who meet quarterly to give feedback and discuss important changes in the surgery. Please contact reception if you are interested or would like any more information.

Easter Opening Hours

Please note our bank holiday opening hours:

Thursday 17th April: 8:00am – 6:30pm

Friday 18th April (Good Friday)

CLOSED

Saturday 19th April – CLOSED

Sunday 20th April – CLOSED

Monday 21st April (Easter Monday)

CLOSED

Tuesday 22nd April: 8:00am – 6:30pm

Pharmacy opening times will be published on our Facebook and website.

If you need help when we are closed:

If you need medical help, use NHS 111 online or call 111.

In a medical or mental health emergency, call 999. This is when someone is seriously ill or injured and their life is at risk.

Important Reminders

- **Double Appointments with a GP:** If you feel that your concerns may require more time than a standard appointment, we are happy to offer double appointments with one of our GPs. This ensures you have sufficient time to discuss your health needs thoroughly. Please request a double appointment when you book if you feel it's needed.
 - Please remember to order your repeat prescriptions in good time. Reception asks for **2 working days** to complete prescription requests.
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Patient Feedback

Your feedback is incredibly valuable to us. You may receive a notification, either through the NHS app or via SMS, after you've had an appointment at the surgery. This is part of our **Friends and Family Feedback Test**. The data you provide is completely anonymous, and we regularly review it to ensure we are delivering the best possible care. We share this feedback with our team each month and use it to improve our services. If you have any other comments or suggestions about our services, please feel free to speak to a member of our team.